



Australian Government

Department of Immigration and Citizenship

VISA ENQUIRIES - CONTACT POINTS

For information about all categories of visas for Australia, please consult the official website of the Australian Department of Immigration and Citizenship (DIAC).

The Berlin office of DIAC is responsible for **all** non-electronic (e-visa) **temporary visa applications from residents of:** Denmark, Estonia, Faeroe Islands, Finland, Germany, Greenland, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Malta, The Netherlands, Norway, San Marino, Sweden, Switzerland, Vatican City.

Family migration applications from residents of : Albania, Bulgaria, Croatia, Denmark, Germany, Hungary, Iceland, Italy, Latvia, Lichtenstein, Lithuania, Malta, The Netherlands, Norway, Poland, San Marino, Sweden, Switzerland, Vatican City.

If you intend to lodge an application at the Berlin office please first visit www.germany.embassy.gov.au. If you cannot find the information you seek please use one of the enquiry channels listed below.

For e-visa enquiries or visa applications lodged at an Australian processing office, please contact the relevant address listed on the DIAC website.

1. Websites	www.immi.gov.au (official DIAC website) Electronic visa services available and www.germany.embassy.gov.au (Australian Embassy, Berlin website)
2. Email English/German	http://www.immi.gov.au/contacts/forms/europe/
Student eVisas	eVisa.Students.Helpdesk@immi.gov.au
Working Holiday eVisas	eVisa.WHM.helpdesk@immi.gov.au
e676 eVisas	eVisa.676.HelpDesk@immi.gov.au
eVisitors	eVisitor.Helpdesk@immi.gov.au
3. Fax	+ 49 (0)30 2248 9291
4. Telephone	English (all enquiries) (+ 44 20 7856 1563) German language service (+) 49 30 223 89 181 Polish language service (+) 48 223 003 924 French language service (+) 33 182 882 304 Hungarian language service (+) 36 14 08 88 59
	Monday – Friday: 10.00 – 17:00
5. Counter	Monday/Wednesday/Friday: 09:00 – 11:00

people our business

Australian Embassy, Berlin

Wallstrasse 76-79, D-10179 Berlin, Germany • Telephone + 44 20 7856 1563 English, +49 (0)30 223 89 181 German

• Facsimile +49 (0) 30 2248 9293

The Embassy's Website in Germany: www.germany.embassy.gov.au • The DIAC Website in Australia: www.immi.gov.au